

get more...

2010 Consumer Checklist
for hiring a remodeling contractor

Use this comparison chart
to protect yourself.

Sattlers Construction proudly
answers **YES** to all 30 questions.
When you choose Sattlers,
you get more!

If you want
to be sure you
are getting
the best deal,
use this chart
to help you
decide.

We live by this guide.
It sets a standard we
can be proud of and
that the majority of our
competitors simply can't
match. We will gladly
provide you with our
proof of compliance.
When you choose
Sattlers, you get more!

client comment

"Your reputation—
you are the best.
We confirmed this
with friends. We would
never hire anyone else."

—KAY, Rossmoor Client

- High Quality Work
- Reliable Employees
- Excellent Communication

**Sattlers
Construction, Inc.
is the Rossmoor
Remodeling
Specialist.
Call us today.**

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		Company #2	Company #3
REPUTATION	Great Reputation, References, and Company Stability?		
	List of at least 100 References in Rossmoor I can call?	YES	
	Licensed in California as a General Building Contractor?	YES	
	Rossmoor Approved Contractor?	YES	
	Workers Compensation and \$2MM liability insurance?	YES	
	Insurance broker who will send proof of insurance directly?	YES	
	Letters of good standing from business bank?	YES	
	Letters of good standing from local trade suppliers?	YES	
Operating as a debt-free company?	YES		
BIDS	Do Project Bids include the following?		
	Written, Fixed Price Proposal with a price guarantee?	YES	
	Line item detail of all tasks and materials for the project?	YES	
	Material specified by Brand, Model, and Finish with cost?	YES	
Scale Drawings of the work to be done?	YES		
EXPERIENCE & SERVICE	What about Experience and Service?		
	Provide written approximate start <i>and completion date</i> ?	YES	
	Easy-to-understand contract and payment schedule?	YES	
	Designed and completed over 500 remodel projects ?	YES	
	Is Lead Carpenter on-site every day to supervise?	YES	
	Do Lead Carpenters have at least 15 years experience?	YES	
	19-point pre-construction checklist reviewed with each client?	YES	
	Company policy to return phone calls within one hour ?	YES	
	Company owner available 6 days a week by cell phone?	YES	
	Project updates provided every 2 or 3 days?	YES	
	Project updates and photos emailed to me if I'm traveling?	YES	
	Strict zero-tolerance policy for drug and alcohol use?	YES	
	Employee uniforms with names for easy identification?	YES	
All new employees go through background check?	YES		
Crews have written daily clean-up procedure?	YES		
FOLLOW-THROUGH	At Completion, will there be follow-through?		
	Comprehensive Customer Satisfaction survey?	YES	
	Walk-through with the homeowner?	YES	
	5-year warranty on labor/installation workmanship?	YES	
Database of products used on past jobs?	YES		

www.gosattlers.com

Sattlers
CONSTRUCTION INC.

925.525.4700